

CHAPTER – 17 (MANUAL – XVI)

THE PARTICULARS OF FACILITIES AVAILABLE TO CITIZENS FOR OBTAINING INFORMATION

17.1 Public can meet the concerned officers during office working hours from 09.00 hrs to 17.50 hrs.

To maintain the police public relation touch screen kiosk were installed at two places one at New Bus Stand, Pondicherry and other is at the office of the ASSP, beach Road, Pondicherry. The name and addresses of the senior police officers of police officer are available in the kiosk and public related item such as bus timings, organisation chart etc are also available.

- ❖ Office Library
- ❖ Drama and shows
- ❖ Through News Paper
- ❖ Exhibition
- ❖ Notice Board
- ❖ Inspection of records in the office
- ❖ System of issuing of copies of documents

The First Information Report is issued to the complainant with free of cost.

- ❖ Printed manual available
- ❖ Website of the police authority www.pondicherry.police.org
- ❖ Email crb@pondy.pon.nic.in

The organization details alongwith duties are provided in the KIOSK and also in the Police Web site for day to day information to the public. The NCRB has also introduced web enabled CCIS for online query formtor vehicles.

- ❖ Other means of advertising in cable TV cinema halls ,banner etc which is carried out on need basis.